











# **PROGRAM**

of

# The 2<sup>nd</sup> International Conference Institutional Strategic Quality Management in Higher Education ISQM 2010

Sinaia, Romania October 14 – 16, 2010

organized

by

The Romanian Agency for Quality Assurance in Higher Education supported by the project:

Quality Assurance in Higher Education in Romania within European Context.

Development of Academic Quality Management at System and Institutional

Level

POSDRU/2/1.2/S/1 - ACADEMIS













# The 2<sup>nd</sup> International Conference "Institutional Strategic Quality Management" ISQM 2010

14 - 16 October 2010, Sinaia, Romania

Dear Participants,

The ISQM 2010 Conference organized by Romanian Agency for Quality Assurance in Higher Education (ARACIS) provides a great opportunity to exchange ideas on various fields in Higher Education Quality Assurance between the participants who will share their knowledge and experiences with other speakers.

The conference will also analyze the challenges and issues pertaining to new developments, innovation, and technology based education. Policies, governance, management in education and transnational education will also be addressed.

The conference provides also a great opportunity to meet old friends and make new acquaintances and partnerships.

I wish you all a pleasant stay in Sinaia!

Prof. Dr. Ioan CURTU

President of ARACIS/Project Manager

General Chairman – on behalf of the Conference Organising Committee

#### **CONFERENCE TOPICS:**

- ♣ The impact of international cooperation in Quality Assurance of Higher Education;
- International evaluation in Higher Education Institutions;
- New environments and challenges in Higher Education;
- ♣ Best Practices in Quality Management, new policies and practices in Higher Education;
- Transnational Education of the Quality Assurance;
- ♣ Student contribution in Quality Assurance of Higher Education Evaluation;
- Labour market and Bologna graduates;













### **ORGANIZING COMMITTEE (ARACIS, RO)**

Ioan CURTU Project Manager
Mihai FLOROIU Assistant Manager

Mircea IVĂNESCU Coordinator, Activities No. 4 and 5

Mariana Domnica STANCIU Assistant Coordinator, Activities No. 4 and 5

Mihai Aristotel UNGUREANU Financial Supervisor

Ion TĂNASE Deputy Financial Supervisor

Marilena LOLEA Legal Adviser

Radu Mircea DAMIAN Coordinator, Activity No.1
Lazăr VLĂSCEANU Coordinator, Activity No. 2
Adrian MIROIU Coordinator, Activity No. 3

Carmen MIRIAN

Oana SÂRBU

Mihai PĂUNESCU

Oana ION

Assistant Coordinator, Activity No. 1

Assistant Coordinator, Activity No. 2

Assistant Coordinator, Activity No. 3

Mihaela FLORESCU Short Time Expert Mihaela BÅJENARU Short Time Expert Short Time Expert Marilena DOBRE Dana DRAGNEA Short Time Expert Roxana FLOREA Short Time Expert Daniela Mihaela ISPAS Short Time Expert Mihai MARCU Short Time Expert Doina STANCIU Short Time Expert Short Time Expert Camelia VASILE Mihaela RĂILEANU Short Time Expert

Note: Activity of the Project: **Quality Assurance in Higher Education in Romania within European Context. Development of Academic Quality Management at System and Institutional Level** 

Activity No. 1 Autoevaluation and External Evaluation Activity No. 2 Quality Assurance of Higher Education

Activity No. 3 Benchmarks

Activity No. 4 Evaluators' training

Activity No. 5 Promotion, Dissemination, Transfer













#### INTERNATIONAL SCIENTIFIC COMMITTEE

Paul Şerban AGACHI "Babeş-Bolyai" University of Cluj-Napoca (RO)

Mircea ALĂMOREANU Technical University of Civil Engineering of Bucharest (RO)

Doiniţa ARITON "Danubius" University of Galati (RO)

Giuliano AUGUSTI (ENAEE – EUR-ACE)

Gyorgy BAZSA HAC (HU)

Ali Nezihi BILGE Yeditepe University Istanbul, (TR)

Barbara BIRKE AQA (A)
Kaja BRAATHEN NVAO (NL)
Ioan CURTU ARACIS (RO)
Bruno CURVALE CIEP (F)
Radu M. DAMIAN ARACIS (RO)

Ligia DECA (RO)

Mihai FLOROIU ARACIS (RO)
Mark FREDERIKS NVAO (NL)

Marian GHEORGHE University Politehnica of Bucharest (RO)

Josep GRIFOLL (ENQA)

Emilia GULICIUC "Ştefan cel Mare" University of Suceava (RO)

Bill HARVEY QAA Scotland (GB)

Achim HOPBACH (ENQA)

Romiță IUCU BUMBU University of Bucharest (RO)

Mircea IVĂNESCU ARACIS (RO)

Simona LACHE "Transylvania" University of Braşov (RO)
Adrian LUNGU "Dunărea de Jos" University of Galati (RO)

lacint MANOLIU Technical University of Civil Engineering of Bucharest (RO)

Monica MELLBERG Linkoping University (S)

Adrian MIROIU ARACIS (RO)
Pavel NĂSTASE ARACIS (RO)

Vasile NÅSTÅSESCU Military Technical Academy Bucharest (RO)

Radu N. OPREAN University of Medicine and Pharmacy "Iuliu Haţieganu" of

Cluj Napoca (RO)

Octavian M. POPESCU University Politehnica of Bucharest (RO)

Bernard REMAUD CTI (F)

Costache RUSU Director of CETEX (RO)

Heinz-Ulrich SCHMIDT FIBAA (D) Norman SHARP (GB)

Erika SOBOLEVA Agency for Higher Education Quality Assurance and Career

Development, (RU)

Ştefan SZAMOSKÖZI "Babeş-Bolyai" University of Cluj-Napoca (RO)

Colin TÜCK (EQAR)
Mihai A. UNGUREANU ARACIS (RO)

Bert VANDENKENDELAERE (ESU)

Lazăr VLĂSCEANU ARACIS (RO)

Mihail VOICU The "Gheorghe Asachi" Technical University of Iaşi, (RO)

Obe de VRIES OWINSP (NL) Lesley WILSON EUA, (B)













# General Conference Program

Wednesday 13 October 2010	Thursday 14 October 2010	Friday 15 October 2010	Saturday 16 October 2010
Arrival of	08.00 -09.00 Registration		
participants and transfer to Sinaia	09.00 – 10.30 Opening session First key-note addresses	09.00 – 10.30 Parallel Sessions	09.00 – 10.30 Parallel Sessions
		10.30 – 11.00 Coffee break	
	11.00 –12.30 Second key-note addresses followed by discussions	11.00 –12.30 Parallel Sessions	11.00 –12.00 Conclusions and conference closing
	10.00		12.00 – 14.00
	12.30 – 14	.30 Lunch break	14.00 – 17.00
	14.30 – 16.00 Parallel Sessions 16.00 – 16.30 Coffee break	14.30 – 16.30 Round table "Accreditation and recognition of the joint study programs"	Visit Royal Peles Castle (optional)
	Parallel Sessions		
18.00 – 19.30 Registration (Reception Hall)		17.30 – 18.00 Bus Transfer to The Gates to the Romanian Old Kingdom Restaurant	
19.30 – 22.30 Welcome & dinner (Panoramic Restaurant)		18.00 – 23.00 Traditional Dinner (Pâraul Rece Restaurant)	













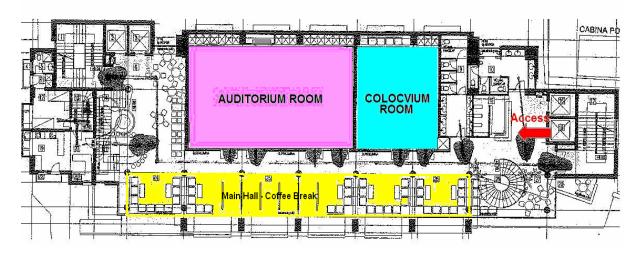
# The 2<sup>nd</sup> International Conference "Institutional Strategic Quality Management" ISQM 2010 Venue International Hotel, Sinaia, Romania

- Registration Desk Reception Hall
- Opening Conference MAGNUM ROOM
- Parallel Session:
  - MAGNUM ROOM
  - AUDITORIUM ROOM
  - COLOCVIUM ROOM
- Restaurant Panoramic (Welcome Dinner Gala dinner & Lunch)
- Main Hall Second Floor (Coffee break)

#### Third Floor of International Hotel



#### Second Floor of International Hotel















### **CONFERENCE - TECHNICAL SESSION**

The conference program includes keynote lectures, invited and contributed papers in structured and contributed parallel sessions. Contributions from all fields of quality assurance in higher education are submitted. The Conference program is structured in 13 parallel sessions and a round table with subject: Accreditation and recognition of the joint study programs.

# Thursday, 14 October 2010

No	Sessions	Session Chairs
	Thursday, 14 October 2010	
Magnum Room	<b>09.00 – 10.30</b> Opening session	Mihai FLOROIU
Magnum Room	First key-note address	Williai FLOROIO
	Ioan CURTU, President of ARACIS/ Project Manager	
	Romanian Officials (TBC)	
	Radu M. DAMIAN, Coordinator Activity No. 1	
	Achim HOPBACH, President of ENQA	
	Coffee Break	
	10.30 – 11.00	
	Thursday, 14 October 2010	
	11.00 – 12.30	
Magnum Room	Second key-note address	Radu M. DAMIAN
	Colin TÜCK, Director of EQAR	
	Lazăr VLĂSCEANU, Coordinator Activity No. 2	
	Adrian MIROIU, Coordinator Activity No. 3	
Panoramic	Lunch	
Restaurant	12.30 – 14.30	
	Thursday, 14 October 2010	
	14.30 – 16.00	
S1	New environments and challenges in Higher	Heinz-Ulrich SCHMIDT
Magnum Room	Education	Paul Şerban AGACHI
S2	The impact of international cooperation in Quality	Obe de VRIES
Auditorium Room	Assurance of Higher Education. International	Mihai VOICU
	evaluation in Higher Education Institutions	
S3	The Best Practices in Quality Management, new	Gyorgy BAZSA
Colocvium Room	policies and practices in Higher Education	Marian GHEORGHE
	Coffee Break	
	16.00 – 16.30	













Thursday,	14 October 2010
16.3	30 – 18.00

S1 Magnum Room	New environments and challenges in Higher Education	Barbara BIRKE Mircea ALĂMOREANU
S2 Auditorium Room	The impact of international cooperation in Quality Assurance of Higher Education.	Bill HARVEY Simona LACHE
S3 Colocvium Room	The Best Practices in Quality Management, new policies and practices in Higher Education	Bernard REMAUD lacint MANOLIU
Panoramic Restaurant	Gala Dinner 19.30 – 23.00	

# Friday, 15 October 2010

No	Sessions	Session Chairs
	Friday, 15 October 2010 09.00 – 10.30	
S5 Magnum Room	Labour market and Bologna graduates	Achim HOPBACH Octavian Mihai POPESCU
S4 Auditorium Room	Student Contribution in Quality Assurance in Higher Education Evaluation	Monica MELLBERG Vasile NĂSTĂSESCU
S3 Colocvium Room	The Best Practices in Quality Management, new policies and practices in Higher Education	Colin TÜCK Adrian LUNGU
	Coffee Break 10.30 – 11.00	
	Friday, 15 October 2010 11.00 – 12.30	
S1 Magnum Room	New environments and challenges in Higher Education	Ştefan SZAMOSKÖZI Juna VALDISIERRI
S4 Auditorium Room	Student Contribution in Quality Assurance in Higher Education Evaluation	Erika SOBOLEVA Anca PRISACARU
S3 Colocvium Room	The Best Practices in Quality Management, new policies and practices in Higher Education	Ivan PANAYOTOV Costache RUSU
Panoramic Restaurant	Lunch 12.30 – 14.30	













#### Friday, 15 October 2010 14.30 – 16.30

Magnum Room

# ROUND TABLE

Accreditation and recognition of the joint study programs

Kaja BRAATHEN Mark FREDERIKS Pavel NĂSTASE

Location: Pârâul Rece/ Bucegi 17.30 – 18.00 Buss Transfer (Meeting in Reception Hall) Traditional Dinner 18.00 – 23.00 The Gates to the Romanian Old Kingdom Restaurant

# Saturday, 16 October 2010

No	Sessions	Session Chairs
	Saturday, 16 October 2010	
S1	09.00 – 10.30  New environments and challenges in Higher	Ali Nezihi BILGE
Magnum Room	Education	Doinita ARITON
	Coffee Break	
	10.30 – 11.00	
	Saturday, 16 October 2010	
	11.00 – 12.00	
S1	Conclusions and Conference Closing	
Magnum Room		
Panoramic	Lunch	
Restaurant	12.00 — 14.00	
	Visit Royal Peles Castle	
	14.00 – 17.00	
	14.00 – Buss Transfer (Meeting in Reception Hall)	













# **Parallel Sessions**

# Thursday, 14 October 2010 14.30 – 16.00

S1	S2	S3	
Magnum Room	Auditorium Room	Colocvium Room	
Chairman: Heinz U. SCHMIDT, Paul Ş. AGACHI	Chairman: Obe de VRIES, Mihail VOICU	Chairman: Gyorgy BAZSA, Marian GHEORGHE	
New environments and challenges in Higher	The impact of international cooperation in Quality	The Best Practices in Quality Management,	
Education	Assurance of Higher Education. International	new policies and practices in Higher	
	evaluation in Higher Education Institutions	Education	
Barbara Birke	G. Tsokov	Zeynep Ocak	
Enhancing the quality of postgraduate education –	The policy for the Internal Quality Assurance in the	Evaluating service quality in higher education	
developing standards and recommendations for	activities of the National Evaluation and Accreditation	using quality function deployment (QFD)	
LLL master programs conforming to the bologna	Agency	Constantin Oprean	
principles	Dalina Dumitrescu, B. Marcel Duhăneanu Building	Considerations regarding quality in Higher	
Vasile Năstăsescu	mission driven curricula through international	Education	
Upon some available improvement ways of	partnerships – Case study: Ibab (Asebuss) &	Ion Gh. Rosca, Anca Gabriela Ilie, Roxana	
Bologna Process in Romania	Kennesaw State University	Sârbu	
B. Remaud, R.P. Martin, T.Sánchez, J.C.Arditti		Standards and Performance Indicators in Higher	
Using industry internships to improve the quality of	· ·	Education in Romania	
engineering higher education in Europe. The		Florentin Moraru	
experience of French graduate engineering	Elena Cocoradă, Carmen Cavaco, A.M. Maican	Some aspects and good practices in the quality	
schools	Students' assessment in Higher Education Institutions	assessment of the higher education	
M. Popescu, E. Helerea	- Case Study	Camelia Cămăşoiu, Nicoleta Caragea Quality	
University library performance indicators,	Achim Moise, Popa Maria, Cabulea Lucia	improvement of higher education – a permanent	
harmonization with quality requirements In Higher	Quality management integrated in the academic	objective of a private university,	
Education	activity		
S. Bumbaru, Andy Puşcă, Florin Apostolache			
Teaching with technology: Danubius University			
case study	Coffee Break		
16.00 – 16.30			
10.00 - 10.30			













# Thursday, 14 October 2010 16.30 – 18.00

S1	S2	S3	
Magnum Room	Auditorium Room	Colocvium Room	
Chairman: Barbara BIRKE,	Chairman: Bill HARVEY,	Chairman: Bernard REMAUD,	
Mircea ALĂMOREANU	Simona LACHE	lacint MANOLIU	
New environments and challenges in Higher	The impact of international cooperation in	The Best Practices in Quality	
Education	Quality Assurance of Higher Education. International evaluation in HE	Management, new policies and practices in Higher Education	
Cristina-Elena Băişan, Jana Seiz, Monica		Liviu Moldovan	
Mellberg, M. Gheorghe	The Bologna Graduates' Integration into the labour	New aspects regarding quality management	
Student - centered learning / training and quality	market and the necessity of an efficient and	system at "Petru Maior" University of Târgu-	
assurance in higher education	competitive academic management	Mureş	
Ioan Ianos, Daniela Zamfir, Andreea Loreta	Yuri Rubin, B.Erika Soboleva, C. Alexey	A. D. Zamfir, F.D. Munteanu, L. Mihuţ	
Cepoiu, Ilinca-Valentina Stoica	Belokopytov	Reintegration of Romanian scientists from	
Dynamics of challenges in Romanian Higher		abroad for higher education improvement in	
Education and the response of Universities	L. Donath, D. Moga	Romania. Case report: Aurel Vlaicu	
Dan Potolea, Steliana Toma	A decade of Bologna Process. Challenges for	University of Arad	
An Integrated Approach Of The Professional		Adela Mihaela Țăranu, Ştefan Costea	
Development. Some Implications To Distance –	Hayat Diyen	Quality improvement in Romanian higher	
Education	An Overview Of Quality In Higher Education In The	education: three waves for the future	
Alexandra Dogaru, Ioan Talpoş	West And Recommendations For Arab Universities	I.Felea, Şt. Nagy, C. Antal	
All-changing university: Learn, Unlearn,		Aspects about the quality management in	
Relearn	Erasmus cooperation in the context of		
M. Gheorghe, Monica Mellberg, Cristina-Elena	transnational education	Liliana Mâță	
Băişan, Iuliana Sima, Jana Seiz		Study on managerial dimension of education	
Quality, creativity and competency of higher education graduates		for privacy	

Gala Dinner 19.30 – 23.00 Panoramic Restaurant













# Friday, 15 October 2010 09.00 – 10.30

<b>S</b> 5	S4	S3	
Magnum Room	Auditorium Room	Colocvium Room	
Chairman: Achim HOPBACH,	Chairman: Monica MELLBERG,	Chairman: <b>Colin TÜCK</b> ,	
Octavian M. POPESCU	Vasile NĂSTĂSESCU	Adrian LUNGU	
Labor market and Bologna graduates	Student Contribution in Quality Assurance in	The Best Practices in Quality	
	Higher Education Evaluation	Management, new policies and practices	
		in Higher Education	
Cristinel Constantin	G. Augusti, C. Borri, E. Guberti, I. Manoliu, Juna	S. Costreie, R. Ianole, R. Dinescu	
ssues regarding the graduates' competences in	Valdiserri	An evaluation of the quality assurance -	
the present context of labour market	EUR-ACE®: The European accreditation system of	Case study: The University of Bucharest	
Simona Lache, D. Talabă	first- and second-cycle engineering degree	Florin Vasile Frumos, Adrian Vicențiu	
Career development offices in universities –	programmes	Labăr	
Important tool for enhancing the employability of	E.Cocoradă, Anca Maican, Catalin Maican, Sorin	Metacognitive influence of state	
Bologna graduates on the labor market	Cocoradă	metacognition levels in academic	
Cătălin Daniel Gălățanu	Teaching and research in higher education -	performances	
Curricula design between persuasion and	dilemma or synergy?	Costel Mironeasa, Cezar Popa	
raining, awareness and competence	Alina Gavra, Anca Prisacariu	Assessment of Academic Performance	
Ana Maria Dima	Students view on the external evaluation process.	Alina Lascu	
Quality Assurance of Higher Education	Enhancing quality through student feedback	Politics and strategies for Quality Assurance	
qualifications in Romania	Christian Hemmestad Bjerke	at "Ovidius" University of Constanta	
E. Dobre	Quality assurance and student participation: the	Luminița Fărnoagă, Aurelia Grigoriu <sup>,</sup>	
Entrepreneurial Behavior Of Higher Education	case of norway – best practice or lessons to learn?,	Adrian Luţaş	
Institutions In The Context Of The Knowledge	M. Guranda	Modernization of technological disciplines'	
Based Society	The role of student-centered education in contemporary society	teaching and evaluation in art education in Romania	

Coffee Break 10.30 – 11.00













# Friday, 15 October 2010 11.00 – 12.30

S1	S4	S3	
Magnum Room	Auditorium Room	Colocvium Room	
Chairman: Ştefan SZAMOSKÖZI,	Chairman: Erika SOBOLEVA,	Chairman: Ivan PANAYOTOV,	
Juna VALDISIERRI	Anca PRISACARU	Costache RUSU	
New environments and challenges in Higher	Student Contribution in Quality Assurance in	The Best Practices in Quality Management,	
Education	Higher Education Evaluation	new policies and practices in HE	
Ali Nezihi Bilge	V. Dodiković-Jurković, G. Briški	Maria Cernat	
Accreditation Of Engineering Education In Turkey	Student participation in quality assurance in Croatia	Publish or perish: is this famous imperative the	
Simona-Elena Vârlan	C. Buzea, M. Popescu	best university guide?	
Semantic web-based e-learning system	Student involvement in quality assurance and	Adrian Lupu	
C. Rusu, B. Rusu	assessment	The HR impact on university education quality	
University transformation: differences in	George-Dumitru Constantin	Doina Olga Ştefănescu	
perceptions among university management	Educational evaluation by students - A problem of	Performance, Assessment and Quality in	
E. Pop, A.C. Ionica, M. Leba	transparency or quality management	Higher Education	
Some aspects concerning quality management	M. Kainazarova, A. Berniyazova, V. Krasnikova,		
system implementation at the University Of	M. Berniyazova	Virtual instrumentation - An effective Tool In	
Petrosani	Student involvement In Higher Education Quality		
Mihai Mangra, Dan Popescu, Paul Laurențiu	Assurance: Case of Kimep	Corina Moruțan, Alina Sicoe, Radu Oprean	
Rinderu	Vlad Vâga	The 360-degree academic evaluation. A case	
Quality management systems as favourizing	Aircraft higher education: challenges and prospects,	study: "Iuliu Haţieganu" University of Medicine	
factors for Higher Education Institutional	Mirela Kozlovsky	and Pharmacy	
Development	The participation of the students from the faculty of		
	arts of the Ovidius University, Constanta, to the		
	assurance of a high education	"Ovidius" University of Constanta	

Lunch 12.30 – 14.30 Panoramic Restaurant













## Friday, 15 October 2010 14.30 – 16.30

#### Magnum Room

# Chairman: Kaja Braathen, Mark Frederiks, Pavel Năstase

#### **ROUND TABLE**

#### Accreditation and recognition of the joint study programs

#### Kaja Braathen, Mark Frederiks

Accreditation of joint programmes – the way forward

Ioan Curtu, Pavel Năstase, Ion Popa, Crişan Albu Accreditation and

recognition of the joint Masters programmes

University experiences:

Aurel Vlaicu University (Arad) – Dorin HERLO
West University (Timişoara) – Florin FOLTEAN
Lucian Blaga University (Sibiu) – Daiana VESMAS
Academy of Economic Studies (Bucureşti)- Ion POPA
"Dunărea de Jos" University (Galaţi) – Adrian LUNGU
Oradea University, (Oradea) – Daniela POPESCU

**Discussions: invitee Victor VELTER** (UEFISCSU/CNCSIS)

#### 17.30 - 18.00 Bus Transfer

(Meeting in Reception Hall)

Location: Pârâul Rece/ Bucegi

The Gates to the Romanian Old Kingdom Restaurant Traditional Dinner

18.00 - 23.00













# Saturday, 16 October 2010 09.00 – 12.00

S1	09.00 - 10.30	Chairman:
Magnum Room	New environments and challenges in Higher Education	
_	O. Clipa, A.A. Ignat, M. Stanciu	Ali Nezihi BILGE
	Learning to learn - A key competence within Bologna educational	Doinita ARITON
	system	
	Dávid László, Alexandru Szép	
	Quality in education achieved with multimedia assets	
	Ion Dinescu, Oana – Andreea Pirnuta	
	Ethical aspects of quality management within a romanian military university	
	Gabriela Ionescu, Daniela Ispas	
	Creativity Role In Training Skills, And In Quality Assurance In	
	Higher Education	
	Mihaela Răileanu	
	A Must In Nowadays Education: Environmental Issue	
	Coffee Break	
	10.30 – 11.00	
	11.00 – 12.00	
Magnum Room	Conclusions and Conference Closing	
	Panoramic Restaurant	
	Lunch	
	12.00 – 14.00	
	Visit Royal Peles Castle	
	14.00 – 17.00	
	14.00 – Bus Transfer (Meeting in Reception Hall)	











